



# Three Essential Services

*Drinking Water – Wastewater – Watershed Protection*

February 28, 2023

# Introductions

- Heidi Bullock, Director
- Sarah Jo Chaplen, General Manager
- Brad Albert, District Engineer



# Purpose

- Introduce the City of Gladstone to Oak Lodge Water Services (OLWS)
- How OLWS works in partnership with the City of Gladstone

# Providing essential water services to our community



## OUR COMMITMENTS



Protect public health



Provide excellent customer service



Make smart investments and work to keep rates affordable



Keep local streams and rivers clean

# Three essential services – protecting public health and our water resources

Safe and reliable **drinking water** from the Clackamas River delivered to our customers



**Wastewater** collected from homes and businesses, treated and returned to the Willamette River



**Protect the water quality** of local streams and rivers



# OAK LODGE

WATER SERVICES

PROVIDING  
WATER SERVICES

24/7

9,100

CUSTOMER  
CONNECTIONS



15.6 MILLION GALLONS  
WATER STORAGE



100  
MILES  
WATER PIPE



773  
FIRE  
HYDRANTS



846



MANHOLES

5-YEAR INSPECTION  
PROGRAM

3,123

CATCH BASINS



5 LIFT  
STATIONS

100 MILES  
SEWER PIPE

WASTEWATER  
TREATMENT PLANT

1.5B

AVERAGE ANNUAL WASTEWATER



# OLWS' elected Board of Directors serve 4-year terms and volunteer their time to the community



**Susan Keil**  
Chair



**Kevin Williams**  
Vice Chair



**Paul Gornick**  
Treasurer



**Heidi Bullock**  
Director



**Ginny Van Loo**  
Director

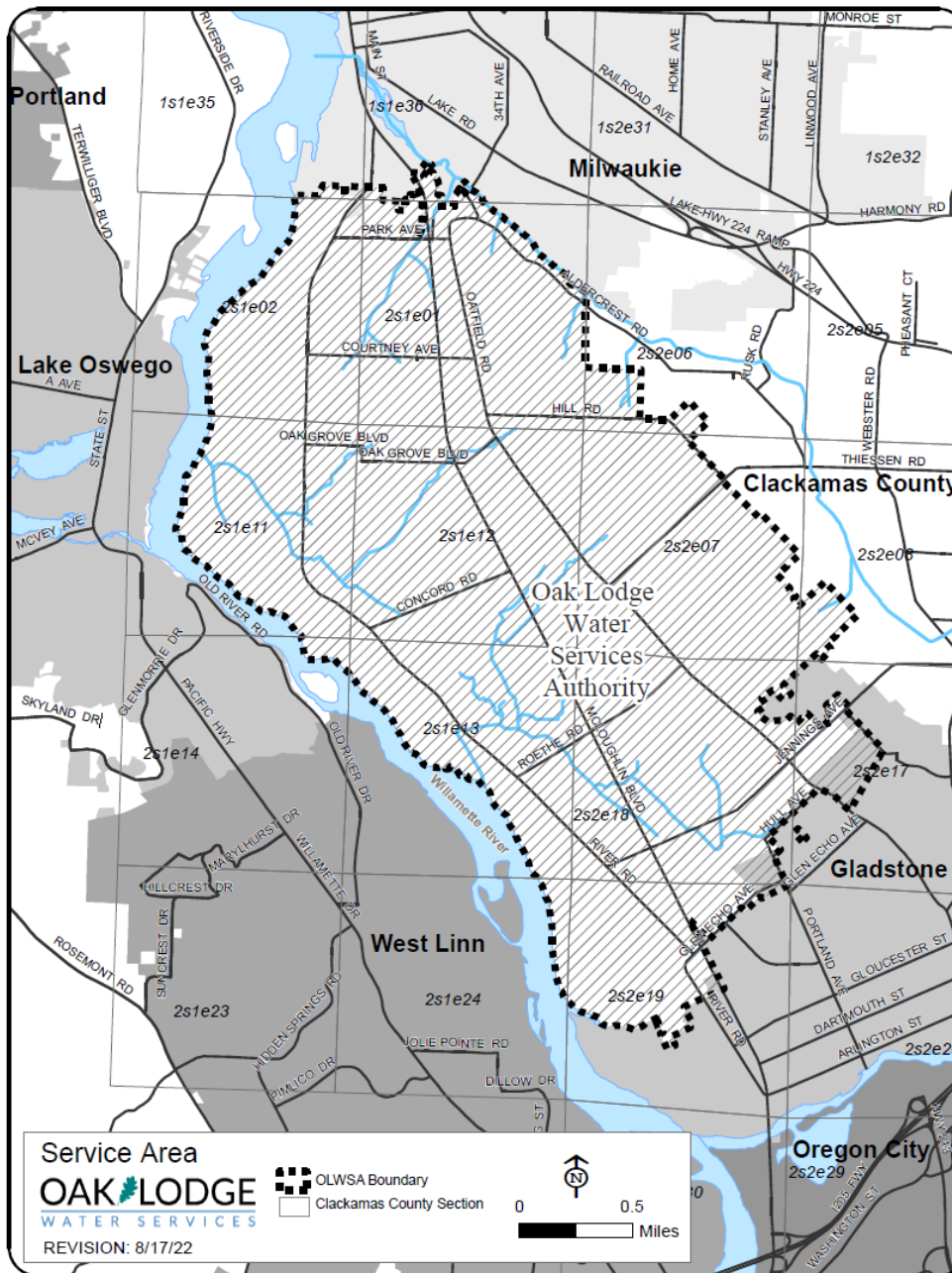
# Staff

- OLWS is regulated by the Oregon Department of Environmental Quality (DEQ) and the Oregon Health Authority (OHA)
- Certified staff are required to run the Wastewater Treatment Plant, Collections System and Distribution infrastructure

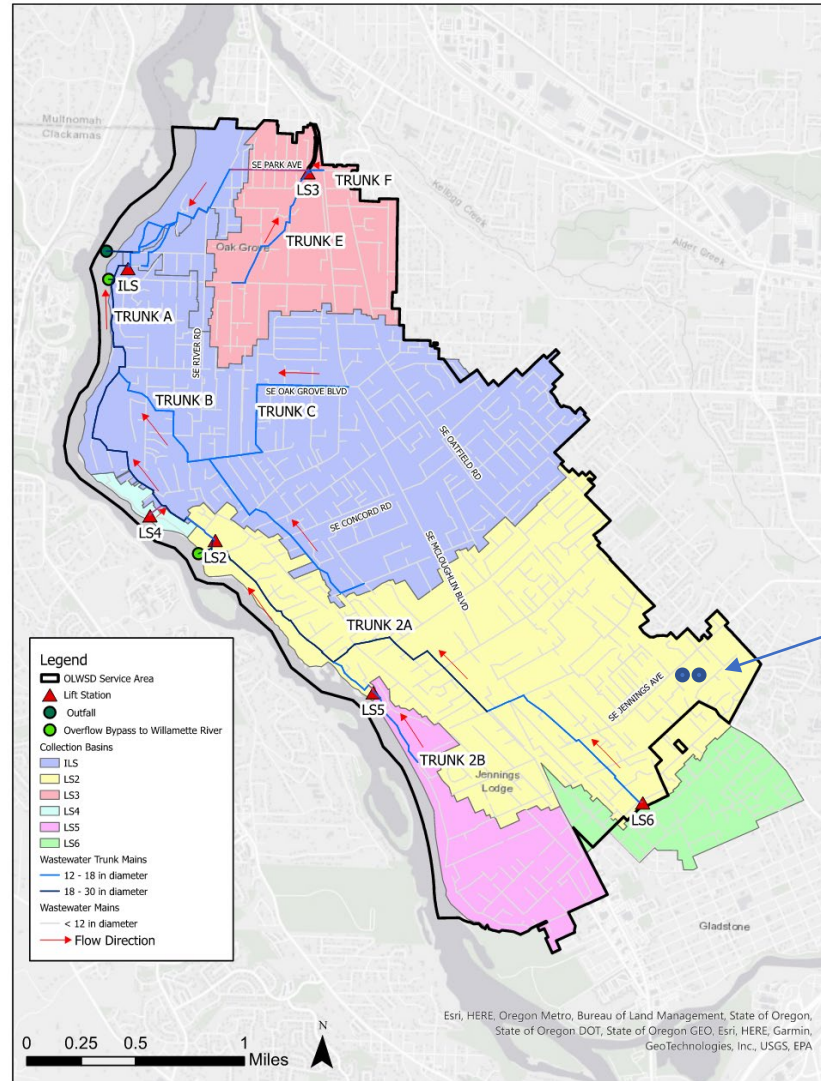




OLWS serves homes and businesses, providing reliable **24/7 water services** to nearly 29,000 people



# OLWS/Gladstone Service Area



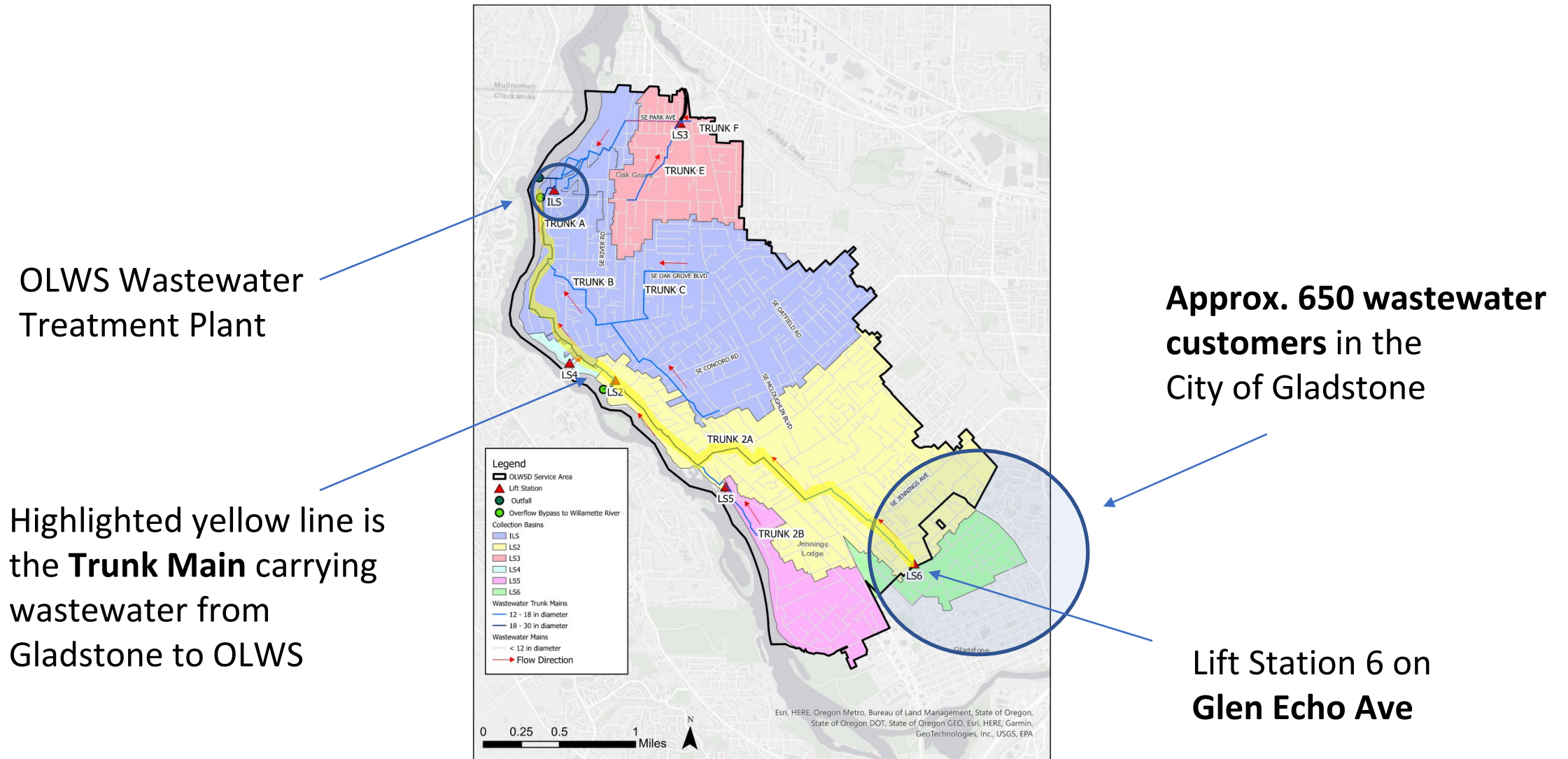
Valley View Reservoirs  
for drinking water

# Valley View Reservoirs

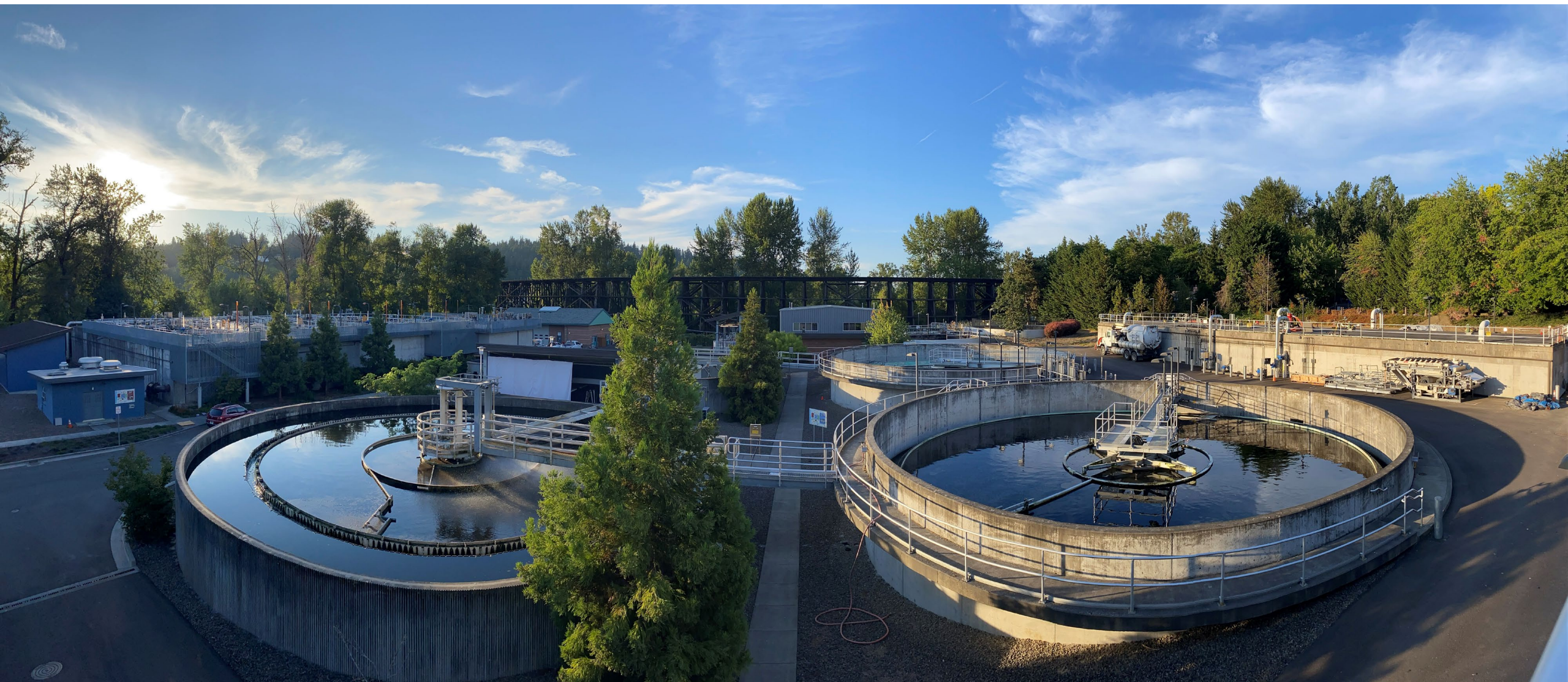
- Located at 16711 SE Valley View Rd in Gladstone
- OLWS has an intertie with the City of Gladstone as part of the North Clackamas County Water Commission
- This intertie allows OLWS to share water with the City of Gladstone in case of an emergency
- Recent examples include the wildfires (September 2020) and the ice storm (January 2021)



# OLWS/Gladstone Service Area







# Wastewater Treatment Plant

- Located at 13750 SE Renton Ave in Oak Grove near Rivervilla Park
- Upgraded in 2012 to serve our community of 29,000 people
- Currently treats an average of 2.8 million gallons per day
- Planned capacity to serve our growing community



# Tour the Wastewater Treatment Plant

To sign up: email, call, or text Alexa Morris at [alexa@olwsd.org](mailto:alexa@olwsd.org) or (971) 291-7255







# Questions

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# Thank you!



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