

Utilities 101



The City bills for Water, Sewer and Storm Water Services

Gladstone
Oregon

City of
18505 Portland Avenue
Gladstone, OR 97027
web: www.ci.gladstone.or.us
phone: 503.656.5225

Account Number: 10-00593-01
Bill Date: 01/31/2023
Due Date: 02/10/2023
Service Dates: 12/30/22 To 01/31/23
Customer Name: CHARLES AMES
Service Address: 123 HAPPY ROCK AVE

Message Center

Description	Meter	Read Date	Previous Reading	Current Reading	Volume (CCF)	Charge
Water Charges						
Water - Base Rate	5528	1/5/23	502	508	6	\$31.21
Water - Consumption						\$10.38
Water Subtotal						\$41.59
Sewer Charges						
Sewer Treatment						\$27.90
Sewer Collection						\$34.89
Sewer Subtotal						\$62.79
Storm Water Charges						
Storm Water						\$14.28
Storm Water Subtotal						\$14.28
Total New Charges						\$118.66
Previous Balance						\$115.15
Adjustments						\$0.00
Less Payments Received						(\$115.15)
Total Amount Due						\$118.66

VOLUME (CCF)
Prior CCF = 100 cubic feet Current

The City of Gladstone applies a 5.0% ROW charge within the monthly utility service charges to reserve funds for improvement of infrastructure within the city right of way. It is important to note: The Right of Way Fee has NEVER increased the monthly base rates, it was/is subtracted from the existing rates, and reserved for future repairs and improvements.

If full payment is not received within 5 calendar days after current bill due date, a \$7.00 late fee will be added to the account. Statement due date applies to current charges only. Any previous unpaid balance is due and payable immediately to avoid shut off.

CITY OF GLADSTONE
18505 PORTLAND AVENUE
GLADSTONE, OR 97027

Customer Name: CHARLES AMES
Service Address: 123 HAPPY ROCK AVE
Account Number: 10-00593-01
Due Date: 02/10/2023
Amount Due: \$118.66

Make Check Payable to: City of Gladstone
Please include Account Number on check.

CHARLES AMES
123 HAPPY ROCK AVE
GLADSTONE, OR 97027

CITY OF GLADSTONE
18505 PORTLAND AVENUE
GLADSTONE, OR 97027-2115

Amount Enclosed \$

Water

- City bills approximately 3,300 accounts. Water is supplied by NCCWC – North Clackamas County Water Commission – a joint venture partnership with Oak Lodge Water District (42%) and Sunrise Water (48%) (City 10%)
- Billed based on Water disbursement base rate of \$31.21 per month – residential meter.





- Bulk Water Charges are assessed for 3 usage blocks – One ccf unit (cost per cubic feet) = 748 gallons:
 - 0-6 ccf units \$1.73 each
 - 6-10 ccf units \$2.75 each
 - 10 + ccf units \$3.76 each
- This structure was implemented to encourage water conservation and calculate charges based on actual usage
- Wholesale cost from NCCWC = \$.7929 per ccf included in the bulk rates above.

- Annual increases to the wholesale rate are passed through on July 1 of each year after notification from NCCWC.
- Annual increase to the City Disbursement rate – currently held to estimated CPI processed on January 1 of each year – past two years have been 4%, anticipating the same for BN 2023-2025



Sewer

- Serviced by both WES – Water Environmental Services, and OLWS – Oak Lodge Water Services Authority
 - Pass-through rates increase annually on July 1, as determined by each agency
- City provides and maintains collection pipes within city limits - transmits from homes to respective treatment plants



Water Environmental Services (WES)

- WES customer base is the largest with 3,981 edu's (equivalent dwelling units) from 2,633 residential, multi-family and commercial customers
 - Customers pay the city collection charge of \$34.89 per edu, and
 - Pay the WES treatment charge of \$27.90 per edu
 - Total of \$62.79 per month.
 - City pays monthly treatment costs to WES based on the number of EDU's established for each month of the year by WES & City



Oak Lodge Water Services Authority (OLWS)

- Oak Lodge customer base is approximately 813 edu's from 666 single and multi-family residential units – no commercial accounts
 - Customers pay city collection charge of \$34.89, and
 - Pay OLWS collection, treatment charge, and Gladstone ROW fee of \$58.36
 - Total of \$93.25 per month
 - City pays flat amount per month based on the aggregate winter 4 month average of water use, developed every year on each Oak Lodge account



Stormwater

- Implemented in FY 2017-18 to provide funding for maintenance and improvements to the storm water system
- Billed by the City based on impermeable surface area –
 - Residential calculated on 3,000 sq ft – flat charge of \$14.28 per month
 - Commercial calculated on total impermeable surface divided by 3,000 sq ft times \$14.28 per month

