

# Understanding Your Utility Bill

At the December 12, 2023 City Council Meeting, City Council adopted a utility increase of 4% on all Gladstone utilities effective January 1, 2024. You will notice the following increase on the utility bill you receive at the beginning of February:

- ⇒ Water Base Rate fee increased \$1.25 -from \$31.21 to \$32.46
- ⇒ Sewer collection increased \$1.40 from \$34.89 to \$36.29.
- ⇒ **Water conservation Block rates increased as follows:**
- ⇒ Stormwater increased \$.57 from \$14.28 to \$14.85
- ⇒ 1-6 units of water: \$0.07 per unit -from \$1.76 to \$ 1.83 per unit
- ⇒ The total overall increase on a household using 6 units of water is \$3.64 for all City of Gladstone utility accounts.
- ⇒ 7-10 units of water: \$0.11 per unit -from \$2.78 to \$2.89 per unit
- ⇒ 11+ units of water: \$0.15 per unit -from \$3.79 to \$3.94 per unit

## Sewer Removed From Your Home and Treated

### Sewer Charges Include

- Treatment: Pass through charges are not determined by the City, but passed through from the treatment plant.
- Collection: City costs associated with the operation and maintenance of the waste water collection system (Pipes, pumps and meeting state and federal requirements).

## Stormwater Managed to Protect Homes and Rivers

### Stormwater Charges Include

- Stormwater: City costs associated with the operation and maintenance of the stormwater collection system, such as pipes and storm drains, to reduce flooding and keep the rivers and streams clean while meeting state and federal requirements.

## Improving the Public Right of Way

### Right of Way Charges include

- A 5% right of way charge is included in all water, sewer and stormwater fees.

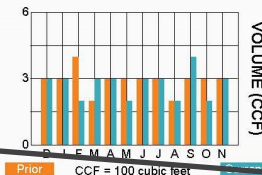


18505 Portland Avenue  
Gladstone, OR 97027  
web: www.ci.gladstone.or.us  
phone: 503.656.5225

Account Number: 01-00054-00  
Bill Date: 01/31/2024  
Due Date: 02/10/2024  
Service Dates: 12/31/23 To 01/31/24  
Customer Name: CHARLES WIMES  
Service Address: 123 HAPPY ROCK AVE

### Message Center

Description	Meter	Read Date	Previous Reading	Current Reading	Volume (CCF)	Charge
<b>Water Charges</b>						
Water - Base Rate	7812	1/8/23	756	762	6	\$32.46
Water - Consumption						\$10.98
					<b>Water Subtotal</b>	<b>\$43.44</b>
<b>Sewer Charges</b>						
Sewer Treatment						\$29.30
Sewer Collection						\$36.29
					<b>Sewer Subtotal</b>	<b>\$65.59</b>
<b>Storm Water Charges</b>						
Storm Water						\$14.85
					<b>Storm Water Subtotal</b>	<b>\$14.85</b>
					Total New Charges	\$123.88
					Previous Balance	\$120.24
					Adjustments	\$0.00
					Less Payments Received	(\$120.24)
					<b>Total Amount Due</b>	<b>\$123.88</b>



The City of Gladstone applies a 5.0% ROW charge within the monthly utility service charges to reserve funds for improvement of infrastructure within the city right of way. It is important to note: The Right of Way Fee has NEVER increased the monthly base rates, it was/is subtracted from the existing rates, and reserved for future repairs and improvements.

If full payment is not received within 5 calendar days after current bill due date, a \$7.00 late fee will be added to the account. Statement due date applies to current charges only. Any previous unpaid balance is due and payable immediately to avoid shut off.

## Safe Drinking Water Delivered to Your Home

### Water Charges Include

- Base meter charge: Covers the costs that are ongoing regardless of amount of water used (pipes, pumps, hydrants, reservoir maintenance and meeting state and federal requirements).
- Water conservation block rate charges: Covers costs associated with the amount of water used. Water is measured in 1CCF increments, which equals 748 gallons per unit.

From 1-6 units	\$ 1.83 per unit
From 7-10 units	\$ 2.89 per unit
Units greater than 10	\$ 3.94 per unit

- Treatment: Pass-through charge of \$0.8207 per unit is included in the block rates, passed along to residents from the water treatment plant.