



Gladstone Senior Center

Monthly Report

May 2020

Report Date: June 1, 2020

To: City Administrator, Jacque Betz

From: Senior Center Manager, Colin Black

The month of May saw more fluctuating of our homebound meal client count. As of the date of this report, we are sitting at 38 clients. Nutrition operations continue with great success thanks to the assistance of Elected Officials and community members. This support allows our staff to provide nutritional and personal needs relief to our clientele.

Throughout the month of May, CA Betz, HR MGR McDonald, and myself have met to develop an operations plan for the Senior Center, as mentioned in the email sent to you by CA Betz on 5/29/20. Staff at the Senior Center are developing virtual programming for our clients. This programming will consist of a mix of in-person and virtual (online or phone) programs that are aimed at easing the stresses of the current crisis. We are working hard to provide informative, relevant, and effective programming for our clients. As we continue to receive responses from our community survey, the data obtained will aid in our decision process to provide effective programming options. County Social Service staff are currently working on a funding model for virtual programming for senior centers. This model will allow for reimbursement for virtual programming, however nothing at this time is definitive. I am working on a new look for the Senior Center page on the City website, making it more user friendly; the same is true for our social media presence. We will continue to update you as this progresses.

As mentioned in March, I am working on a county-wide virtual 50<sup>th</sup> Wedding Anniversary. Typically hosted in person around September, due to our current circumstances we have to host this celebration virtually. As of today, Milwaukie, Canby, Molalla, Lake Oswego, Estacada, and Gladstone are participating in this first of its kind event. I've obtained funding from Clackamas County Social Services Department to cover almost 100% of the cost, with the remainder coming from sponsors and our Gladstone Seniors Foundation. The event will be filmed in the 3<sup>rd</sup> week of June with the celebration airing on tv and online 6/19/20 from 11am to 12:15pm. Participants will receive a free meal delivered by us and be able to watch the event, safe in their own home. Please feel free to watch as well, everyone is welcomed.

As a reminder, some services continue at the Senior Center. To the extent we are allowed/authorized to do, we are providing some very limited transportation services for existing clients. As of today, this service has only been provided once. As Phase 1 continues, we will continue to operate our transportation program as we have, with very limited services. In

Phase 2 of the reopening process, it is our intent to provide the transportation services, again very limited, to our clients limiting rides to 2x a week (T, TH) with no more than 2 clients plus driver at a time (PPE guidelines will be required for staff and clients). As we all progress through the reopening process, this will be the guideline for when, how, and what programs we roll out. Staff continue to reach out daily to clients residing in Gladstone and outside of Gladstone. Programs & Services Coordinator and myself continue to participate in menu planning and county conference calls.

I'd also like to take a moment and thank Two Girls Catering and Crossroads Coffee Café for their assistance providing fresh, tasty meals for our homebound clients. This was only possible thanks to the County for allowing us to do this and receive reimbursements for it. I felt this was an excellent opportunity to support local business and provide some needed joy for our clients. We will continue this trend until we are no longer reimbursed as it is not sustainable otherwise.

As always, the Senior Center staff is ready to take on whatever is asked of us! Thank you for your hard work! Take care, be safe.

Respectfully,

Colin Black

Senior Center Manager